



www.compcorner.com

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(505) 881-2333 x1

Secure VIP Subscription Service

Cybersecurity Without the Hassle

		
Green	Red	Green for Mobile Add-On¹
\$50 per Year	\$180 per Year	\$25 per Year
<i>about \$4 per mo</i>	<i>about \$15 per mo</i>	<i>about \$2 per mo</i>
Passive	Active	Passive
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<input type="checkbox"/>	Automated	<input type="checkbox"/>
<input type="checkbox"/>	10% Discount	<input type="checkbox"/>
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Level of Security
Windows & Mac Support
Mobile (Android & iOS) Support ¹
Maximum Number of Devices (Computer Mobile)

Device Protection Benefits
Real-time Malware Protection
Advanced Next-Generation Anti-Malware
Web Protection - block malicious sites, trackers, scams
Brute Force Attack Protection
Computer Corner Remediates Threats For You
Managed Windows & Third Party App Updates
Perpetual Tune-Ups >> Your System is FAST!

Subscription Benefits
Satisfaction Guaranteed - cancel anytime within 14 days ²
Automated Renewals - no more entering codes!
Upgrade / Downgrade at any time ³
Oops Protection - forgot to cancel? Call within 14 days ⁴
Portal on Your Desktop for Self-Service Tools
Access to our Trusted Knowledge Base
Expedited Depot Service (in-store)
Standard Malware Removal ⁵
Computer Tune-ups ⁵
Discount on All Retail Services ⁶
Tech Support Included (during Business Hours) ⁵
Phone Chat Email In-Store Support, by Appointment

1. Green Plan for Mobile is an ADD-ON for either the Green Plan or the Red Plan.
2. Not satisfied? No problem. Call or e-mail within 14 days of onboarding to get a full refund.
3. Need to change your plan? We can change your plan for you with 14 days notice. Monies paid will be applied to new plan.
4. All subscriptions are annual. Subscribers will be notified via e-mail of upcoming renewal dates and given the opportunity to change their plan, including canceling their plan. If your plan is auto-renewed and you realized you forgot to cancel, just call us at (505) 881-2333 or email SecureVIP@compcorner.com within 30 days after your renewal date. We will process your request and apply any credits to your account.
5. Malware Removal and Computer Tune-ups are maintenance tasks. Some issues require an OS Reload, which is not covered.
6. Discount applies to all services except training and on-site services; discount does not apply to parts.

TERMS and CONDITIONS

Term. The term of the Secure VIP Subscription Service described on this document is a 12-month term.

Auto-Renewal. After the initial 12-month term, subscriptions paid monthly will revert to a month-to-month subscription and may be canceled at any time. Subscribers that have chosen to pay annually will have their subscription automatically renew on their anniversary date unless you cancel following the instructions described below under "NOTICE TO CONSUMERS REGARDING AUTO-RENEWAL."

Legal. This Membership Program is governed under the provisions of the Master Services Agreement ("MSA"). This Membership Program is further defined by the conditions and provisions of the Services Guide – Secure VIP ("Services Guide"). Both the MSA and the Services Guide are located at:

<https://www.compcorner.com/legal>

The MSA and Services Guide contain important provisions related to the Services (including payment and auto-renewal terms), and by agreeing to this Quote, you agree to the provisions of the MSA and the Services Guide. If you cannot access the MSA or Services Guide, or if you have any questions about those documents, then please do not sign this Quote and contact us for further information.

NOTICE TO CONSUMERS REGARDING AUTO-RENEWAL

If you do not want your Subscription to automatically renew, then you must notify us in writing (email is sufficient for this purpose) of your desire to terminate the applicable Service(s) at the end of the then-current term. Your notice must be received by us no later than thirty (30) days before the end of the then-current term, and may be emailed to the following address:

SecureVIP@compcorner.com

I agree to the terms and conditions of this Quote, the MSA, and the Services Guide. I understand that membership benefits will not start until payment is made for the first month's service. I hereby authorize Computer Corner, Inc., to charge my credit card account according to the terms outlined on the back of this document.

Full Name & Company Name (if applicable)

Signature

Secure VIP Subscription Service Onboarding:

1. Client is added to our Cybersecurity Platform. Client's device(s) are added to the Cybersecurity Platform.
2. Computer Corner installs the Cybersecurity agent on Client's device(s) either in store or via remote session.
3. Initial Tune-Up is completed on each device.

How Can I Get Help or Tech Support?

1. By Sending Us an Email
 - send an email to help@compcorner.com
2. By Calling Us
 - call us at 505-881-2333, option 1
3. With Self Service Tools
 - open the IT Portal from your system tray (next to the clock), to access helpful self service tools.
 - through this IT Portal, you'll have access to a growing library of helpful "how to" articles and videos.
4. Billing Help
 - send an email to SecureVIP@compcorner.com or help@compcorner.com

PAYMENT AUTHORIZATION

I hereby authorize Computer Corner, Inc., ("Computer Corner") to charge my credit card account according to the terms outlined below and according to the terms of the Quote signed by the customer. I understand that my information will be saved in a secure manner for future transactions on my account. This payment authorization is to remain in effect until I notify Computer Corner of its cancellation by giving written notice to **SecureVIP@compcorner.com** or by modifying my approved payment method at the payment portal.

Payment Frequency. Recurring and Automatic Charge on or around the date of the invoice.

Credit Card Payment (VISA, MASTERCARD, DISCOVER, AMERICAN EXPRESS)

Cardholder Name (as shown on card)

Card Number CVV Code CVV Code Expiration Date

Billing Address Street State State City

Email Address (for billing alerts and tech support) Phone Number

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