



COMPUTER CORNER
FULL SOLUTION PROVIDER



Secure VIP Subscription Service

Advanced Security for a Dangerous Online World

www.compcorner.com/secure-vip
6104-B Jefferson St NE, Albuquerque, NM 87109

Pay Annually and Save! Get 2 Months FREE!			
	Red	Xmas	Family
	\$30 per Device	\$50 per Device	\$120 per Family
	\$300 \$25 per mo	\$500 \$42 per mo	\$1,200 \$100 per mo
Windows/MacOS Devices Included	1	1	4
Maximum Windows/MacOS Devices (w/ add-on fee)	2 [+ \$30 ea]	2 [+ \$50 ea]	6 [+ \$30 ea]
Level of Security			
Next Generation Malware Defense	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Technical Support	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Device Protection Benefits			
Managed Windows & Third Party App Updates	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Managed Next-Gen Anti-Virus / Anti-Malware	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Ransomware Encryption Protection	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Security Operations Center (24x7x365)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Threat Hunting and Action Center - Prioritized Response	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Subscription Benefits			
Chat Support for Security Events	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
IT Portal on Your Desktop for tickets and knowledgebase	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Expedited Depot Service (in-store)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Standard Malware Removal ¹	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Computer Tuneups ¹	1 / Device	1 / Device	1 / Device
Member Discount on All Retail Services ²	20%	20%	20%
Tech Support Included (during Business Hours) ³	20% Discount	4 Hours / Year	6 Hours / Year
Phone Chat Email In-Store Support, by Appointment	20% Discount	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

1. Malware Removal and Computer Tune-ups are maintenance tasks. Some issues require an OS Reload, which is not covered.
2. Discount applies to all services except training and on-site services; discount does not apply to parts.
3. Tech support hours is a bundle of hours to be shared for all devices for the year. Additional hours can be purchased for \$80 per Hour (after 20% Secure VIP discount).

TERMS AND CONDITIONS

Term. The term of the Secure VIP Subscription Service described on this document is a 12-month term.

Auto-Renewal. After the initial 12-month term, subscriptions paid monthly will revert to a month-to-month subscription and may be canceled at any time. Subscribers that have chosen to pay annually will have their subscription automatically renew on their anniversary date unless you cancel following the instructions described below under "NOTICE TO CONSUMERS REGARDING AUTO-RENEWAL."

Legal. This Membership Program is governed under the provisions of the Master Services Agreement ("MSA"). This Membership Program is further defined by the conditions and provisions of the Services Guide - Secure VIP ("Services Guide"). Both the MSA and the Services Guide are located at:

<https://www.compcorner.com/legal>

The MSA and Services Guide contain important provisions related to the Services (including payment and auto-renewal terms), and by agreeing to this Quote, you agree to the provisions of the MSA and the Services Guide. If you cannot access the MSA or Services Guide, or if you have any questions about those documents, then please do not sign this Quote and contact us for further information.

PAYMENT AUTHORIZATION

I hereby authorize Computer Corner, Inc., ("Computer Corner") to charge my credit card account according to the terms outlined below and according to the terms of the Quote signed by the customer. I understand that my information will be saved in a secure manner for future transactions on my account. This payment authorization is to remain in effect until I notify Computer Corner of its cancellation by giving written notice to **SecureVIP@compcorner.com** or by modifying my approved payment method at the payment portal.

Payment Frequency. Recurring and Automatic Charge on or around the date of the invoice.

Credit Card Payment (VISA, MASTERCARD, DISCOVER, AMERICAN EXPRESS)

Cardholder Name (as shown on card)

Card Number

Expiration Date

CVV Code

Billing Address Street

City

State

Email Address (for billing alerts and tech support)

Phone Number

NOTICE TO CONSUMERS REGARDING AUTO-RENEWAL

If you do not want your Subscription to automatically renew, then you must notify us in writing (email is sufficient for this purpose) of your desire to terminate the applicable Service(s) at the end of the then-current term. Your notice must be received by us no later than thirty (30) days before the end of the then-current term, and may be emailed to the following address:

SecureVIP@compcorner.com

I agree to the terms and conditions of this Quote, the MSA, and the Services Guide. I understand that membership benefits will not start until payment is made for the first month's service. I hereby authorize Computer Corner, Inc., to charge my credit card account according to the terms outlined on the back of this document.

Full Name & Company Name (if applicable)

Signature

Secure VIP Subscription Service Onboarding:

1. Client is added to our service tracking system.
2. Client is added to the payment portal (Wise-Pay) and an email is sent to Client, inviting Client to create a password.
 - Client is not required to create an account. The account allows the Client manage their payment method.
3. First invoice is emailed to Client for Client's records and payment is automatically charged.
4. Client is added to our Cybersecurity Platform. Client's device(s) are added to the Cybersecurity Platform.
5. Computer Corner installs the Cybersecurity agent on Client's device(s) either in store or via remote session.
6. Initial Tune-Up is completed on each device.

How Can I Get Help or Tech Support?

1. By Sending Us an Email
 - send an email to help@compcorner.com
2. By Calling Us
 - call us at 505-881-2333, option 1
3. By Chatting With Us
 - open the IT Portal from your system tray (next to the clock), to open tickets, chat with a tech, etc.
 - through this IT Portal, you'll have access to a growing library of helpful "how to" articles and videos.
4. Billing Help
 - send an email to SecureVIP@compcorner.com